

Clinical Compliance – Women’s Health

Client Profile

Location
NY

Specialty
Women’s Health
Multispecialty
ASC

Services Deployed



**Coding & Clinical
Compliance**

Overview

Our Client’s ASC failed their resurvey resulting in a robust POC, and thereby threatening their AAAHC and MCR standing. SCALE was engaged to conduct a gap analysis of our Client’s ASC from an AAAHC and MCR perspective. Upon completion of the gap analysis, a workplan towards compliance was delivered to the Client and we were retained to educate and train staff on recommended workplan towards compliance with AAAHC and MCR requirements.

Execution

- + Initially our Client’s focus was on AAAHC and MCR compliance, however the SCALE team took more of a holistic approach in focusing on their organizational structure, EE education and training to facilitate POC, and ultimately compliance.
- + A mock survey of the ASC and DTC was conducted to focus on the condition of the Clients’ physical facilities.
- + SCALE conducted a full review of operational processes for compliance with AAAHC and MCR requirements, as well as risk mitigation.
- + SCALE performed its gap analysis in 45 days and will work through implementation of the POC over 6-12 months.

Results

- + SCALE provided a robust powerpoint highlighting facility improvements needed to comply with AAAHC and MCR requirements, as well as infection prevention.
- + SCALE’s examination of 222 forms demonstrated medication order, storage, inventory and administration processes required adjustment to become compliant. We recommended a life safety mock survey.
- + We conducted Interviews to determine EE knowledge of AAAHC and MCR requirements and provided a workplan detailing EE education and training to be conducted on areas of responsibilities (i.e. HR and credentialing), providing each area of discipline with a copy of the AAAHC handbook, and tools for operational compliance and efficiencies.
- + We shared a copy of the AAAHC handbook and tools for operational compliance and efficiencies with each area of discipline.